

## **PRIVACY POLICY**

At Clean Solutions Plus we take your privacy seriously and will only use the personal information you provide to administer your account and to provide the products and services you have requested from us. By providing information like your company name, company address, email address and telephone number you agree to us contacting you with regards to the information you request. Under no circumstances will your Company information be sold to or used by any other organisation.

### **Who we share your data with**

We will only share your Company information with our trusted suppliers and sub-contractors when it is necessary for us to do so by law to properly administer your account.

### **How we store your data**

Your Company data will be stored electronically on our computer system and will only be accessed by authorised users.

### **Your rights under the GDPR**

Under the GDPR you have the right to see what data we hold about you and why we hold this data. You also have the right to request us to make changes to this data or to delete them altogether (in which case you would receive no communication from us at all and for this reason we may refuse your request, because we need to be in a position to inform you efficiently about different aspects of your contract in order to maintain it in a smooth and efficient way).

### **Why do we hold this data?**

As a customer of Clean Solutions Plus you give us authorisation to contact you as necessary to advise you of any changes to your contract, whether it be a change in area manager, staffing issues or increases/decreases in our charges etc.

### **Information we monitor about visitors to our website**

During your visit to our site, the pages you see, along with a short text file called a 'cookie', are downloaded to your computer. Many websites do this, because cookies facilitate useful features such as the ability to identify whether a user has successfully logged into the site or to find out whether the computer (and probably its user) has

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visited the website before. Cookies help to deliver a more user-friendly and improved website experience.

### **Changes to this Policy**

You will be informed of any changes to this Privacy Policy and any changes will be published on our website from time to time. [www.cleansolutionsplus.com](http://www.cleansolutionsplus.com)

### **Third Party Websites**

We are not responsible for the privacy policies of third party websites.

### **Updating Information**

Please inform us immediately of any changes to your personal information by contacting us at [Michael@cleansolutionsplus.uk](mailto:Michael@cleansolutionsplus.uk)

### **Contact**

If you have any questions about this Privacy Policy or our treatment of your Company information, please write to us by post to: Clean Solutions Plus 136-140 Old Shoreham Road Brighton BN3 7BD or by email to: [Michael@cleansolutionsplus.uk](mailto:Michael@cleansolutionsplus.uk)

Signed: 

Date: 1st April 2022

Michael Malaspina, Director - On behalf of Clean Solutions Plus Ltd